HEALTH SERVICES COMMISSIONER

Level 30, 570 Bourke St Melbourne VIC 3000 Australia



Telephone: 8601 5222 (administration) Telephone: 8601 5200 (complaints) Toll Free: 1800 136 066 Facsimile: 8601 5219 TTY: 1300 550 275 DX: 210182 Email: hsc@dhs.vic.gov.au www.health.vic.gov.au/hsc/

SUBMISSION TO THE ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH PRACTICE BOARD OF AUSTRALIA CONSULTATION PAPER ON PROPOSED REGISTRATION STANDARDS FOR :

- 1. Continuing professional development (CPD) and CPD Guidelines
- 2. Criminal history
- 3. English language skills
- 4. Professional indemnity insurance (PII)
- 5. Recency of practice

DATE: 10 October 2011

Introduction

Thank you for the opportunity of commenting on this important consultation draft paper. The Office of the Health Services Commissioner (HSC) is an impartial alternative health disputes resolution unit which receives and resolves complaints from users of health services with a view to improving the quality of services for everyone. The HSC is a State based independent statutory authority. HSC has jurisdiction over all health service providers whether they are registered or not.

1. Draft registration standard: Continuing professional development (CPD)

HSC acknowledges that conditions in Victoria are very different from those pertaining to the Northern Territory. This specialised profession is a difficult area of work because of social disadvantage of the client group which will also be the experience of some of the health workers. I congratulate you for including them for registration. The three year renew period of the standards is supported.

The 20 hours of CPD per year appears to be relatively low. It is unclear why 20 hours was suggested.

Having a moratorium on auditing of CPD statements until 1 July 2015 may have the effect of delaying the application of this standard until the 2014-15 registration year. Consideration should be given to shortening this three year period. However HSC recognises the three year period maybe

HEALTH SERVICES COMMISSIONER



Melbourne VIC 3000 Australia Telephone: 8601 5222 (administration) Telephone: 8601 5200 (complaints) Toll Free: 1800 136 066 Facsimile: 8601 5219 TTY: 1300 550 275 DX: 210182 Email: hsc@dhs.vic.gov.au www.health.vic.gov.au/hsc/

Level 30, 570 Bourke St

necessary because of the remoteness of locations in which some of these workers will be employed and the fact that CPD opportunities may be limited for them.

A statement should be included to the effect CPD activities should relate to the registrant's field of practise.

2. Draft registration standard: Criminal history

This is consistent with all other Boards and is sound. There may, however, need to be some leniency which acknowledges social disadvantage of ATSI communities which will apply to some indigenous health workers

3. Draft registration standard: English language skills

Registrants may find it difficult to self-assess against this standard. Some objective measure against which the minimum level of proficiency should be reached would be an important addition to this standard. Standards similar to those proposed for the Chinese Medicine Board of Australia would be appropriate.

4. Draft registration standards: Professional indemnity insurance

It may also be worth mentioning that failure to comply with the standard may be a breach of the national law and result in disciplinary action.

5. Draft registration standard: Recency of practice

There is no minimum requirement within this standard. For example, the standard speaks about having practised within the profession within the last three years but that could man anything from one day to continuously for the three years. A minimum requirement would be a welcome addition here.

6. Grandparenting registration standards

These requirements are specific and appropriate.

7. Draft registration standard: Aboriginal and Torres Strait Islander

These requirements are specific and appropriate.

HEALTH SERVICES COMMISSIONER



Melbourne VIC 3000 Australia Telephone: 8601 5222 (administration) Telephone: 8601 5200 (complaints) Toll Free: 1800 136 066 Facsimile: 8601 5219 TTY: 1300 550 275 DX: 210182 Email: hsc@dhs.vic.gov.au www.health.vic.gov.au/hsc/

Level 30, 570 Bourke St

8. Eligibility for registration standard

This standard is appropriate for the profession.

Please do not hesitate to contact me if you wish to discuss further on 8601 5216.

Bell in

Beth Wilson Health Services Commissioner